

Buyer Welcome & Go-Home Guide

From our home to yours

Welcome to the Goldhain family

Your puppy has been raised with intention, affection, and age-appropriate experiences. Our goal is to send you home informed, prepared, and supported - not overwhelmed by paperwork on pickup day.

What your puppy has experienced

- Early Neurological Stimulation (ENS) during the appropriate developmental window.
- Early Scent Introduction (ESI).
- Gentle daily handling, including feet, ears, mouth, grooming, and body awareness.
- Age-appropriate household sounds, surfaces, objects, people, and supervised environments.
- Foundations for crate routines, a designated potty area, and settling away from littermates.
- Individual observations of confidence, motivation, resilience, energy, sensitivity, human focus, and social style.

The first few days

- Keep the first three days quiet and predictable. Limit visitors and unnecessary outings.
- Use the same food and feeding schedule provided at pickup before making gradual changes.
- Expect extra sleeping, mild uncertainty, vocalizing, or temporary changes in appetite and stool during transition.
- Begin the household routine immediately, but keep expectations age appropriate.
- Schedule the required veterinary examination within 72 hours or by the date written in your contract.

Feeding and water

Follow the written feeding schedule provided for your puppy. Feed measured meals, keep fresh water available, monitor appetite and stool, and ask your veterinarian before making major dietary or supplement changes. Transition foods gradually when possible.

Crate and sleep

- Place the crate near the family at first, especially overnight.
- Use a properly sized crate with enough room to stand, turn, and lie down.
- Offer calm crate time after potty, play, and connection. Do not use the crate as punishment.
- Young puppies may need nighttime potty breaks. Keep them quiet, brief, and businesslike.

Potty foundations

- Take the puppy out after waking, eating, drinking, active play, leaving the crate, and before bedtime.
- Use the same exit and potty area when practical.
- Praise immediately after success. Clean accidents thoroughly without frightening or punishing the puppy.
- Supervise directly or use a crate, pen, or tether when you cannot watch closely.

Safe socialization

Socialization means helping the puppy feel safe and capable around the world, not forcing interaction with everything. Use short, positive exposures to people, sounds, surfaces, vehicles, grooming, and calm vaccinated dogs. Avoid high-risk dog areas until your veterinarian confirms adequate vaccine protection.

Children and other pets

- Supervise every interaction with young children and teach calm, gentle handling.
- Give the puppy a protected place to rest without interruption.
- Introduce resident pets gradually, using barriers, leashes, space, and short sessions.
- Separate dogs for meals, high-value chews, and unsupervised rest until relationships are established.

Training priorities

- Name response and cheerful recall.
- Calm handling and grooming cooperation.
- Crate comfort and settling.
- Potty routine.
- Trading objects rather than chasing or grabbing.
- Short sessions using food, play, praise, and clear boundaries.

When to call for help

Contact a veterinarian promptly for repeated vomiting or diarrhea, refusal of food with lethargy, difficulty breathing, collapse, suspected toxin or foreign-object ingestion, uncontrolled bleeding, severe pain, or anything that feels urgent. Contact Goldhain for transition, routine, behavior, and breeder-support questions.

Documents in your puppy packet

- Signed sales contract and health guarantee
- Veterinary, vaccination, and deworming information
- Microchip information
- AKC paperwork or instructions

- Feeding and care schedule
- Personality evaluation
- Trupanion offer and available go-home materials